

Workflow Automation

Save time with workflow automation

Automate up to 80% of routine tasks to save thousands of hours every year

➔ **Daily operational work blocking progress with projects?**

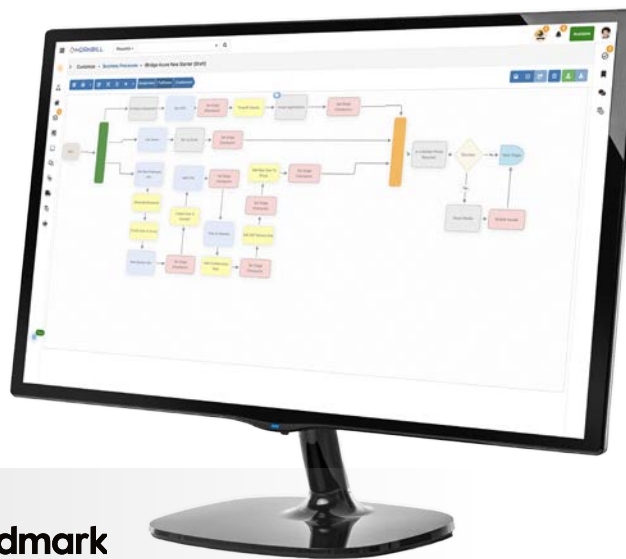
Automate routine work to break the logjam and increase flow of projects.

➔ **High pressure and boring work driving staff churn?**

Automate boring work to give your people more time for interesting, engaging work that they love.

➔ **Rising operational costs eating your budget?**

Make more of what you need most—time. Let Hornbill look after routine workloads.



Simple workflow automation

Use drag-and-drop workflow design, coupled with codeless integration to automate high-volume tasks across your organization—IT, HR, Finance, Facilities, Marketing, Sales and more.

It's so simple, anyone can use it. No technical skills required.

It's easy to automate everything from the big, cross-enterprise business processes, right down to the smallest routine tasks that take time out of an employee's day.

“Hornbill Service Manager has expanded our horizons for what is possible with automation.”



Codeless Workflow Automation benefits

- ✔ Shift focus from operations to projects.
- ✔ Automate work without IT involvement.
- ✔ Save time and effort. Slash operational costs.
- ✔ Eliminate endless firefighting.
- ✔ Reduce boredom, stress, burnout, and staff turnover.
- ✔ Make time to improve services.

What's different about Hornbill?



Advanced business process engine.
Flexible enough to manage even the most complex business processes. experience.



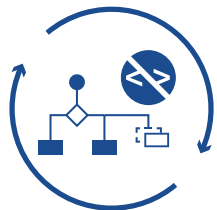
100% codeless
No specialist skills required. Non-technical teams can manage their own automations.



Easy upgrade.
Continuous delivery of features—automatically deployed.

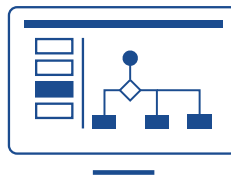
Workflow Automation

What can you do with Hornbill?



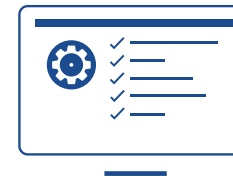
→ Codeless, drag-and-drop workflow orchestration

Orchestrate outcomes for employee and customers in just a few minutes. Include task assignments, human tasks, automated tasks, integration calls, decisions, authorizations, and customer updates. Everything you need to achieve end-to-end automation of the process and customer experience.



→ Get started faster with ready-to-use workflows

Hundreds of pre-built workflows power outcomes for different business teams. Use, copy and adapt out-of-the-box business processes in just a few minutes.



→ Task automation

End-to-end automation is the goal. 100s of out-of-the-box prebuilt connectors let your workflows control your apps and systems—powering instant, hands-free digital outcomes.



“Hornbill is a powerful, modern platform. It’s a very visual tool. Drag-and-drop business processes makes it very easy to set up and maintain.”

✓ Visual workflow design canvas

Complete freedom to create and edit workflows using drag-and-drop tasks that automatically snap to a grid.

✓ Version control

Manage workflow versions. Log process changes to summarize what has changed and why.

✓ Making complexity simple

Break down complex processes into stages—each with its own workflow. Break workflows into node groups.

✓ Workflow validation

Automated validation checks connections between nodes, mandatory settings, and logical flow.

✓ Auto-assign authorizations

Control authorizations to ensure processes don’t get deadlocked.

✓ Standardize processes

Enable quick, efficient, consistent outcomes for customers and employees.

✓ Authorization by email

Get a simple experience and accelerated process with one-click authorizations.

✓ Import/export

Upload and download process definition files.

✓ Digital task automation

Invoke actions on your cloud and on-premise apps and systems. Trigger runbooks with parameters.

✓ Access control

Grant access to users, roles, and groups to control visibility and editing.

✓ Languages

Workflow stage and checkpoint names translated to user’s language.

✓ Printable workflows

Print all or part of your workflow

