

## Governance by design

# Digital workflows let you build governance and compliance policies into work



### → Struggling to stay compliant?

Build compliance steps into business processes to ensure they're always covered.

### → Can't pinpoint non-compliance?

Digital service management makes work visible, so you can spot non-compliance easily.

### → Finding it tough to keep up?

Service economics reports give you a clear picture of costs and value created.



### Integrate policies into work. Build compliance into processes.

Digital workflows give you a full, time-stamped audit trail so you can ensure compliance every time—and prove it.

Digitalization of work provides management with insights into where time, effort, and budget are being spent—enabling better alignment with business strategy.



*Hornbill supports our many departments including Risk Management, Compliance, BI, HR, Finance, IT, and many more."*

## GRC with Hornbill benefits

- ✓ Everything in one place means you can see what work is happening.
- ✓ Visibility lets you ensure effort is aligned to business goals.
- ✓ With all work visible, compliance can be optimized.
- ✓ Visual CMDB makes it easy to assess risk of change.
- ✓ Digital processes make it easy to assess risks and apply mitigation steps.
- ✓ Prove compliance with digital audit trails.

## What's different about Hornbill?



**Everything is auditable**  
Activities on and around any type of information object are tracked, providing a full, auditable history.



**Model any compliance framework.**  
Workflow flexibility means Hornbill supports compliance with best practice and regulatory frameworks.



**Collaborative compliance.**  
Hornbill makes it easy for compliance teams to work with process/service owners.

## Governance by design

# What can you do with Hornbill?



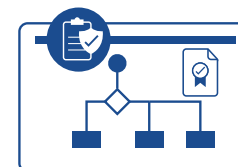
### → Governance

Digital workflows let you easily embed governance rules (like guidelines and management escalations) into everyday work practices.



### → Risk

Digitalization of work makes work visible, helping you assess where risks exist—and where risk mitigations steps must be applied consistently to mitigate risks.



### → Compliance

Embed regulatory obligations into work processes for practical, demonstrable compliance that you can rely on.

“Hornbill allows us to make sure change management, new hire processes, and SDLC processes follow policy & fully documented for audit (Sarbanes-Oxley).”



#### ✓ Drag-and-drop workflows

Choice of channel boosts employee and customer satisfaction.

#### ✓ Full audit trails

Divert calls to digital to make more time for 1-to-1 interactions.

#### ✓ Change management

Use detailed information on service and channel demand to plot an effective omnichannel roadmap.

#### ✓ Compliance workspaces

Get valuable intel on when and why your customers and employees use different channels of interaction.

#### ✓ Risk register

For projects, use a risk register to define and track risks.

#### ✓ Reporting

Gain insights into where people are spending their time. Report on compliance-based workloads across your organization.

Our mission is to enable your mission

[www.hornbill.com/contact-us](http://www.hornbill.com/contact-us)



Automate 90% of routine workloads across your organization with enterprise automation everyone can use. Save 1000s of hours by digitalizing interactions and automating workloads. Crush the daily grind and free people to pursue your true mission.