

Enterprise workflow orchestration

Modernize work with digital workflow orchestration that anyone can use



Work orchestration is the first step on the journey to scalable work automation.

→ Customers not getting consistent outcomes?

Standardize work with guided processes that meet expectations every time.

→ Bottlenecks preventing timely delivery?

Digitalizing workflows means you get complete visibility of team workloads and bottlenecks.

→ People lack clear visibility of work priorities?

Digital work management enables prioritized queue management for teams.



Transform management of work—across your organization

Boost productivity, consistency, and reliability of outcomes with drag-and-drop work orchestration that guides the flow of work across teams.

Streamline workflows and eliminate waste to reduce operational costs without compromising value.

Accelerate your journey with editable out-of-the-box business processes.



“With Hornbill, it’s easy to create and manage complex workflows.”

Workflow orchestration benefits

- ✓ Make all workloads visible and manageable.
- ✓ Accelerate process execution.
- ✓ Tasks are trackable and never go missing.
- ✓ Eliminate variation from processes.
- ✓ Drive continuous process improvement.
- ✓ Be ready to start your automation journey.

What’s different about Hornbill?



Codeless work orchestration.
Anyone in any team can create clear workflows to guide efficient outcomes.



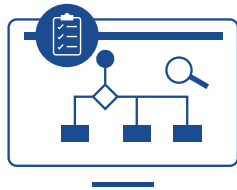
Faster progress.
Codeless workflows and ready-to-use process templates get you started with work orchestration in minutes.



True cloud ESM.
Built as a cloud solution, Hornbill has zero app management overheads.

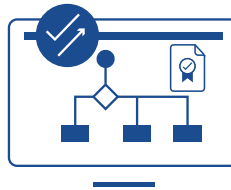
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What can you do with Hornbill?



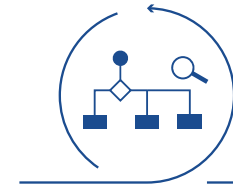
→ Make work visible

Get a better view of the work that people do. Replace invisible paper-driven processes with digitally-driven workflows that are easy to track and optimize.



→ Standardize work processes

Improve quality and productivity without training by designing best practices into digital processes. Eliminate variations and human errors to boost consistency and reliability.



→ Simplify continuous improvement

Visual workflows make it easy to assess and improve processes. A change to a workflow drives an immediate change in the way people work. Quickly tune your processes for the next stage of your transformation journey: workflow automation.

“Workflow processes have increased efficiency and productivity. We are no longer fire fighting.”



✓ **Visual workflow design canvas**
Create and edit workflows using drag-and-drop tasks that automatically snap to a grid.

✓ **Standardize processes**
Enable quick, efficient, consistent outcomes for customers and employees.

✓ **Access control**
Grant access to users, roles, and groups to control visibility and editing.

✓ **Intelligent task assignment**
Create dynamic assignment rules to ensure tasks are routed correctly in all contexts.

✓ **Workflow validation**
Automated validation checks connections between nodes, mandatory settings, and logical flow.

✓ **Version control**
Manage workflow versions. Log process changes to summarize what has changed and why.

✓ **Languages**
Workflow stage and checkpoint names automatically translated into the user's language

✓ **Making complexity simple**
Break down complex processes into stages—each with its own workflow. Break workflows into node groups.

✓ **Digital task automation**
Invoke actions on your cloud and on-premise apps and systems. Trigger runbooks with parameters.

✓ **Simple task assignment**
Choosing how tasks are assigned to a team or role takes seconds.

✓ **Import/export**
Upload and download BPM definition files for accelerated setup.

✓ **Printable workflows**
Print all or part of your workflow.

