

CMDB

Get a clear, service-oriented view of IT



Hornbill draws data from your cloud and on-premise sources to give you a clear, visual map of your technology landscape. No blind spots.

➔ **Accurate infrastructure decisions proving difficult?**

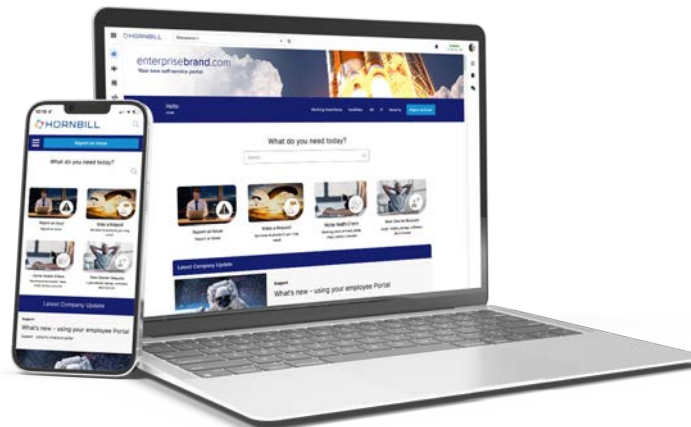
Make confident decisions with a visual, real-time view of technical infrastructure and its status.

➔ **Unable to make sense of the data presented to you?**

Relationships between IT assets, software, people, and events provide business context.

➔ **Unsure on licence compliance?**

Get a complete view of installed software vs owned licenses - so you can remain compliant without overspending.



Hornbill has the information IT needs to get the job done

Increase business agility with complete visibility of technical infrastructure investments and how they support business services.

Reduce risk of cyberattack with a complete view of software license status, endpoints and vulnerabilities.

Pinpoint the cause of service issues instantly with real-time status information.



“We use Hornbill as our single source of truth.”

CMDB with Hornbill benefits

- ✓ A single data model for assets, software, process records, users, SLAs, documents.
- ✓ Pinpoint the cause of service issues instantly with real-time status information.
- ✓ Find and fix issues faster, closing more tickets and eliminating ticket backlogs.
- ✓ Contextual connections between assets, software, people, and events.
- ✓ Use real-time software status data to enable security compliance.
- ✓ Fully understand the technology stack that supports your services.

What's different about Hornbill?



No upgrade problems.
We test all integrations as part of every product update.



Fastest implementation.
100% codeless setup means Hornbill cuts the usual implementation time in half.



Easy upgrade.
Continuous delivery of features—automatically deployed.

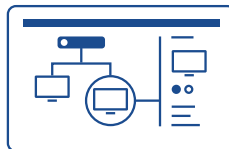
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What can you do with Hornbill?



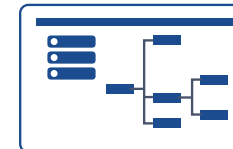
→ Easy integration

Codelessly connect Hornbill to your discovery tools, asset repositories, and other sources. It only takes a few minutes.



→ Fresh, reliable data

Make confident decisions with a real-time view of technical infrastructure and status. Clean CMDB. No blind spots. No surprises.



→ Service-oriented CMDB

A visual map of your assets and relationships gives you instant visibility of what you've got and what it's doing.

“On day one, we had over 4,000 assets and all user data set up and ready to go.”



✓ Ensure high-availability services

Pinpoint the cause of service issues instantly with real-time status information.

✓ Clear visibility of dependencies

De-risk changes to the technology stack that supports your services.

✓ Increase business agility and reduce risk

Complete visibility of technical infrastructure investments and how they support business services.

✓ Accurate budgeting

Right-size IT spend to match business capacity requirements.

✓ Effective License Provision

Understand software installed versus software owned to spot overspend and underspend.

✓ Reduce risk of cyberattack

Get a complete view of end points, attributes, operational status, patch history, and more.

✓ Find and fix issues faster

Close more tickets and eliminate the backlogs. Increase customer satisfaction and reduce stress on your service desk.

✓ Increase efficiency and IT cost effectiveness

Pinpoint and retire/recycle unused servers and software licenses with real-time views of technical infrastructure and status.

✓ Service-oriented CMDB

A visual map of your assets and relationships provides instant visibility of services, devices, dependencies, and status.

