

Finance Service Management

Digital transformation for daily finance activities

Automate finance workflows so your people can focus on improvements and strategic growth projects that make a difference

➔ Spending too much time on calls and emails?

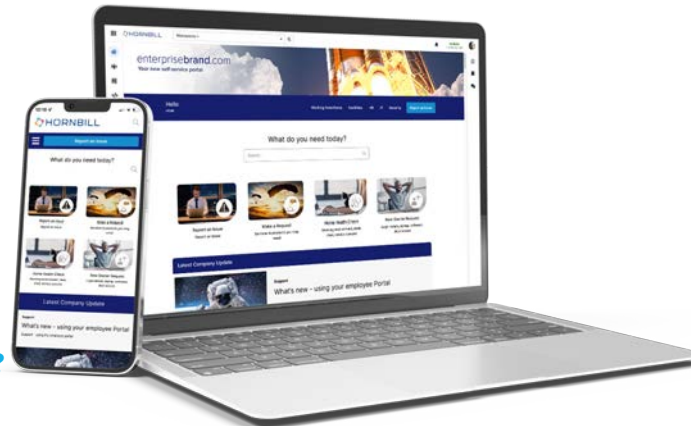
A digital finance portal means employees can log issues and requests without picking up the phone

➔ No time to focus on strategic finance projects and growth?

Free your finance team from routine work so they can support business transformation

➔ Spending too much time on frequent finance demands?

Adapt out-of-the-box finance workflows to automate routine admin tasks.



Transform management of finance services and operations through digital interaction and automated workflows.

Stop the phones ringing so your people can focus on providing services and solving problems. Solve issues more quickly and decisively. Automate finance workflows so your people can focus on improvements and strategic growth projects that make a difference.



"We're saving thousands of hours each year by automating low-value interactions.."

Finance management with Hornbill benefits

- ✓ Web and mobile portal reduces inbound calls by up to 90%
- ✓ Complete visibility of all outstanding requests

- ✓ Ready-to-use finance workflows speed up progress
- ✓ instant digital access to finance services and assistance. No waiting. No fuss.

- ✓ 100% codeless—no waiting for IT to add or change workflows, forms or reports
- ✓ Automated services require zero finance team intervention

What's different about Hornbill?



The most user-adopted ESM solution.

Hornbill has the highest user adoption rates of any Enterprise Service Management vendor.



Codeless setup.

No technical skills required to set up your finance portal, processes, and routing rules.

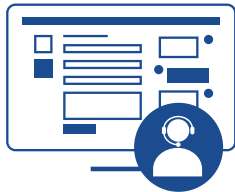


The most experienced consultants.

Our people have 3X more experience than the cloud tech industry average.

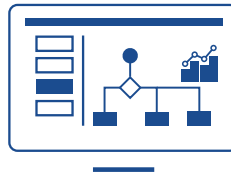
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What can you do with Hornbill?



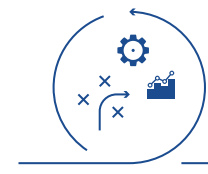
➔ Digitalize interaction

Swap phone and emails for digital interaction between employees and your finance team. Reduce inbound calls and create time to work through any backlogs.



➔ Create hands-free finance services

Use Hornbill's out-of-the-box finance workflows to automate routine admin tasks. Employees can request these automated services through the portal, which automatically triggers the process.



➔ Elevate finance from operational to strategic

Free from routine work and case backlogs, your finance team can now focus time and energy on strategic projects that support business transformation and growth.

“Hornbill is easily configurable and supports our many departments including IT, HR, Finance, Payroll, Risk Management, Compliance, BI, Clinical Operations and many more.”



Ready to use finance workflows

Bundled with ready-to-use finance service management workflows you can adapt to your business.



Centralized request management

Gives your team complete visibility of all outstanding requests.



Employee feedback

Drives continual improvement of finance services and the employee experience.



Employee transparency

Through the portal, employees can keep track of their finance requests and issues without calling-in.



Finance specific workflows

Finance team requests are guided by workflows to ensure efficient and timely action.



Web and mobile portal

Access anytime, anywhere—reducing inbound calls and emails.



Finance services automation

Employees can request services through the portal, triggering processes automatically with zero finance team intervention.



Integration with finance apps

Empowers employees to self-serve key information.



Finance knowledge base

Assists staff with rapid closure of requests.

Our mission is to enable your mission

www.hornbill.com/contact-us



Automate 90% of routine workloads across your organization with enterprise automation everyone can use. Save 1000s of hours by digitalizing interactions and automating workloads. Crush the daily grind and free people to pursue your true mission.