

Supplier & contract management

Making supplier management simple

Manage suppliers and contracts across their full lifecycles with all information in one place. Spend less time on operational tasks.

→ Can't find contact details when something goes wrong?

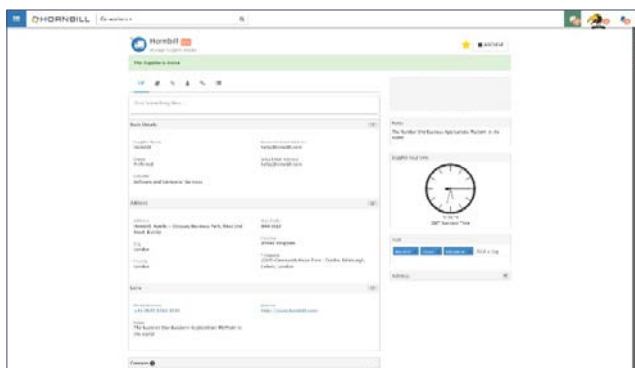
Centralize supplier information in a system that can be accessed from anywhere, on any device.

→ Problems tracking supplier relationships?

Get a complete timeline of supplier interactions and performance.

→ Contracts expiring unexpectedly?

Never miss another contract expiry. Be proactive to get the deal you want.



Get visibility and control

Centralize supplier information, contacts, and contracts in a single supplier catalog.

Spend less time finding information and managing supplier relationships.

Make better decisions with rich supplier performance data.



"I would definitely recommend Hornbill as it has made my life so much easier."

Supplier management with Hornbill benefits

- ✓ Instant access to the information and documents you need.
- ✓ Compare performance with agreed SLAs.
- ✓ Never miss another contract renewal.
- ✓ Save time handling suppliers.
- ✓ Make better supplier decisions.
- ✓ Reduce operating costs.

What's different about Hornbill?



Contextual view.

Suppliers are linked to contacts, contracts, assets, events, issues, and more, to give you a full view of the business context.



Fully integrated.

Supplier management is a fully integrated part of the Hornbill cloud platform.

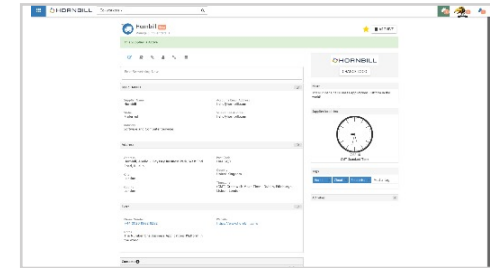
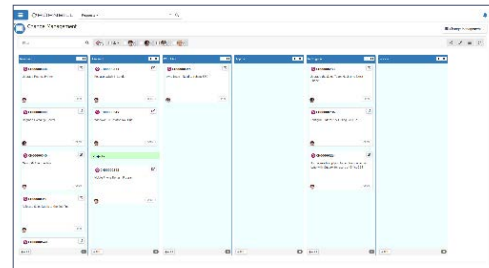
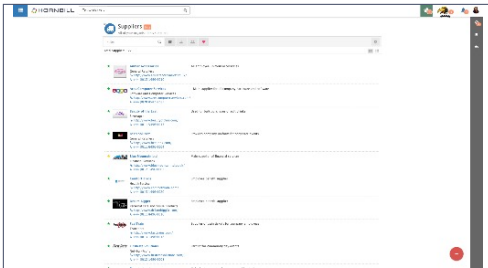


Native communication

Manage email communications directly from inside Hornbill—with all interactions recorded in the supplier timeline.

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What you can do with Hornbill supplier management



➔ Manage supplier relationships

From supplier onboarding to offboarding, Hornbill tracks interactions, transactions, support cases, and performance in one place—with a complete timeline and audit trail.

➔ Contract management

Store supplier contracts in a central repository. Never waste a minute looking for contracts again. Manage contracts throughout their lifecycles with a simple, visual Kanban board.

➔ Supplier performance

Assess performance of each supplier against the contracted agreement—and other suppliers—so you can make data-driven partnership and procurement decisions.

“I like how intuitive the product is to use. There is no steep learning curve allowing you to get off the ground quickly with a very sophisticated implementation.”



✓ Records management

Everything you need to know about your suppliers, contacts, contracts, assets, and more—in a single supplier directory.

✓ Bulk upload

Quickly import supplier and contract information from existing spreadsheets.

✓ Filter suppliers

Filter by keywords and other criteria.

✓ Social features

Follow suppliers to add them to your own personal newsfeed. Post updates to keep other followers informed.

✓ Secure control

Control which individuals, roles, and groups can see which supplier records and contracts.

✓ Contract expiry alerts

Eliminate stress. Be proactive, not reactive. Never miss another renewal.

✓ Auditability

Hornbill stores a complete record of changes to supplier records, contacts, and contracts—including who, what, and when.

✓ Anytime, anywhere access

Access supplier and contract records from your desktop, laptop, tablet, or mobile—wherever you are.

